



STATE OF IOWA
MASTER AGREEMENT
 Contract Declaration and Execution

EFFECTIVE BEGIN DATE: 05-28-2008
 EXPIRATION DATE: 05-27-2009
 PAGE: 1 of 3

VENDOR:

NATIONAL PHARMACEUTICAL
4164 NW Urbandale Dr

Des Moines, IA 50322
USA

VENDOR CONTACT:

Kelly or Norma

PHONE: 515-252-7722**EXT:****EMAIL:****FOB****ISSUER:**

JEANETTE CHUPP

PHONE: 515-281-6288**EMAIL:** Jeanette.Chupp@iowa.gov**Contract For:** Pharmaceutical Returns

The parties agree to comply with the terms and conditions on the following attachments which are by this reference made a part of the agreement.

Attachment 1: General Terms and Conditions for service contracts posted at: http://das.gse.iowa.gov/terms_services.pdf

Attachment 2: Iowa Code Section 18.6(8) and Administrative Rule 401-7.3(4).

Certified Targeted Small Business Agreement for the provision of "Reverse Distribution of Pharmaceuticals" (pharmaceutical returns) on an as-needed basis. State of Iowa Facilities, Agencies and Departments may purchase goods and services from a Certified Targeted Small Business (TSB) in an amount up to \$10,000 per purchase.

Attention: Unique return policies are available to governmental facilities, therefore you must clearly identify your facility as a governmental facility. Refer to the attached "Fee Schedule" for itemized services and fees.

Contact Administrator: Amber Hollar at e-mail: AHollar@npretreturns.com

Web-Site Address: www.npretreturns.com

Customer Service: Phone 515-252-7722

RENEWAL OPTIONS

FROM 05-28-2009 **TO** 05-27-2010

FROM 05-28-2010 **TO** 05-27-2011

FROM 05-28-2011 **TO** 05-27-2012

AUTHORIZED DEPARTMENT

ALL

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		STATE OF IOWA	
CONTRACTOR'S NAME (If other than an individual, state whether a corp., partnership, etc.) <i>National Pharmaceutical Returns</i>		AGENCY NAME <i>Iowa Dept. of Administrative Services</i>	
BY (Authorized Signature) <i>Amber Hollar</i>	Date Signed <i>6-3-08</i>	BY (Authorized Signature) <i>Jeanette Chupp</i>	Date Signed <i>May 27, 2008</i>
Printed Name and Title of Person Signing <i>Amber Hollar CEO</i>		Printed Name and Title of Person Signing <i>Jeanette Chupp</i>	
Address <i>National Pharmaceutical Returns</i> <i>4164 NW Urbandale Drive</i> <i>Des Moines IA 50322</i>		Address <i>Hoover Bldg, Des Moines, Iowa</i>	



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LINE NO.	QUANTITY / SERVICE DATES	UNIT	COMMODITY / DESCRIPTION	UNIT COST / PRICE OF SERVICE
1	0.00000		94872	\$0.000000
				\$0.000000

Pharmaceutical Services

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Refer to the attached Schedule for itemized fees and services.



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TERMS AND CONDITIONS

Terms & Conditions Service

The parties agree to comply with the terms and conditions on the following web site which are by this reference made a part of the Agreement.

General Terms and Conditions for service contracts are posted at: http://das.gse.iowa.gov/terms_services.pdf

National Pharmaceutical Returns, Inc. 800-470-7725

or 515-252-7722

Attachment A

Reverse distribution of Pharmaceuticals

<i>Fee Schedule</i>		
1	Pharmacy Service Fee	9.9%
2	Shipping to NPR	No Charge
3	Shipping to manufacturers	No Charge
4	Disposal of controls	No Charge
5	Disposal of non-hazardous waste	No Charge
6	Disposal of hazardous waste	No Charge
7	DEA 222 Form	No Charge
8	Holding Morgue	No Charge
9	Reports (additional)	No Charge
10	Customer Service ~ Tracking	No Charge
11	Minimum	\$50.00
12	Substandard Returns	TBD

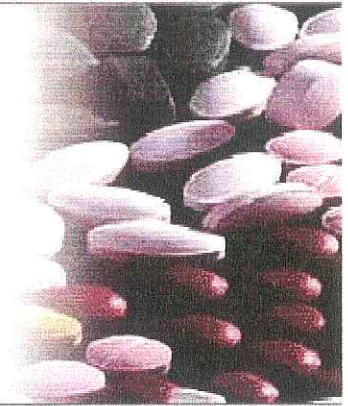
1. Pharmacy Service Fee applies to the total Estimated Return Value (ERV) as calculated by NPR. NPR guarantees the member pharmacy will receive 100% of the ERV. If after four months from the date of servicing the Member Pharmacy receives less than 100% of the guaranteed dollar amount, NPR, after a satisfactory tracking investigation shall reimburse the pharmacy 9.9% (Service fee) of the amount the pharmacy did not receive. NPR does not guarantee reimbursement for goods NOT purchased in the normal distribution process.
2. Prepaid ARS labels by UPS will be provided at no cost to the member pharmacies.
3. Expressed as a per manufacturer unit.
4. Incineration charge.
5. Incineration charge.
6. Incineration charge.
7. Per form charge.
8. Holding Morgue stores non-controlled products that have a future return potential.
9. Pharmacy receives NPR's standard reports as well as the CMB – Credit Memo Breakdown and Batch Progress Report. Electronic transfer of reports available in various formats.
10. Fee for tracking outstanding credits.
11. Minimum invoice per bill.
12. If non-returnable, and/or controls 2-5's make up 70% or more of the entire processing, destruction fees may apply. Blister packs (products repackaged within the pharmacy) may be subject to an additional destruction fee. Any instances are reviewed individually.



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National Pharmaceutical Returns, Inc.

Full Service Reverse Distributor



National Pharmaceutical Returns
4164 NW Urbandale Drive
Urbandale, IA 50322

Phone: (800) 470-7725
Email: Postmaster@NPRReturns.com
Hours: 8-5, Monday through Friday (CST)

Pharmaceutical Return Goods Service:

Hospital Pharmacies, Retail Pharmacies, Wholesaler Morgues, Long-Term-Care Pharmacies, Surgery Center Pharmacies, Home Healthcare Pharmacies, Clinic Pharmacies, HMO Pharmacies, Federal and State Pharmacies

Pharmaceutical Disposal Service:

All Pharmacies, Manufacturers, Wholesalers, Distributors, Ambulatory Services, Veterinary Facilities, Doctor's Offices, Dentist's Offices, Long Term Care

NPR's most popular plan for return goods processing:

NPR's Batching Programs

- No Invoice to the pharmacy
 - Service fee is subtracted from actual reimbursements received by the pharmacy.
 - NPR proactively tracks all products.
 - All inclusive service fee with no extra charges.
 - Free UPS (ARS) shipping labels to NPR.
 - Free destruction of non-returnable merchandise.
 - Free shipping to the manufacturers.
 - Free comprehensive reports.
 - Free use of NPR's holding morgue.
 - Free use of NPR's website and reporting functions.
 - Exact pill counts on all products, including non-controls
 - Call NPR to verify your wholesaler participates in NPR's Batching Programs.
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- All products marked for destruction are destroyed by means of incineration.
 - NPR is licensed as a Large Quantity Hazardous Waste Generator.
 - NPR is in full compliance with: DEA, EPA, DNR, OSHA, FDA, DOT, Individual State regulations.
 - NPR holds the appropriate licensing to conduct business and is adequately insured.

Please contact NPR's Regulatory Compliance Officer if you have further questions.

Targeted Small Business Detail

General Information

Business Name: National Pharmaceutical Returns, Inc.
Business Type: Corporation
TSB Type: Female
Service Categories: Distributing
Operating Radius: National
Effective Date: 03/09/2008
Renewal Date: 03/09/2010

Owners

Name	TSB Type	Percent Owned	Ownership Date
Amber Hollar	Female	100%	05/01/1995

Location and Contact Information

Business Description: Pharmaceutical Returns - Reverse Distributor

Business Street Address: 4164 NW Urbandale Drive
City: Des Moines
Zip: 50322

Business Mailing Address: 4164 NW Urbandale Drive
City: Des Moines
Zip: 50322

Business Phone Number: 515-252-7722
Alternate Phone Number: 800-470-7725
Fax Number: 515-252-7722
Contact Person: Natalie Thomas
Business Email Address: ahollar@npreturns.com
Website Address: npreturns.com